

PRIVACY POLICY

The purpose of this Privacy Policy is to explain what information we collect, why we collect it and how you can update, administer, export and delete this information.

By supplying personal information on our website, you agree with the practices and information described in this privacy policy.

We encourage you to read the section called “Your options” below, to understand the choices you have at your disposal, with regard to your personal information.

This privacy policy applies as well to the personal information that we collect by other means and that we add to the personal information collected through the operation and delivery of our services.

Collected information

Personal information: To contact us with feedback or questions, to solicit information from us, to use certain functions on our website or to use certain services offered, we might ask you to supply information about you. Personal information, also known as “Personal data”, is any information that may be used for your identification, localization or contact. This includes the name, physical address, email address, telephone number and other identification information. Also, it includes other information that might associated with your personal information, such as your location, IP address, preferences or interests. It is important to collect personal information directly from you when you visit our websites. We will collect personal information from you only when you give us your consent to do so, or if there is another admissible basis for the collection (for instance, to implement a contract or another legitimate interest).

Non-personal information (also, “generic information”): In general, Alchimex SA can also collect automatically certain generic information from the visitors of the website, that do not disclose the identity of a visitor. This includes the number and frequency of the visitors of our website, as well as the content or links accessed on our website, your preference for accessing our website, the information of the browser and the resolution of the screen, the operating system of your device and the supplier of network services, among other information. We collect this information for limited purposes, such as the determination of our website or our needs for services for the clients.

How we collect your data

Alchimex SA collects and obtains your information in several ways: there is information you choose to supply to us, information we obtain by using our services - including our website - and information we obtain from third parties. Each of them is detailed hereinafter:

(1) Information supplied by the user

It is possible to collect information supplied by the user when you choose to offer it by means of the website www.alchimex.ro.

(2) Information we obtain by using our services

Also, we collect certain personal information and generic information from you by using our services. It is possible to collect automatically your IP address and the details of your location when you visit our websites.

- Information on the device: As mentioned above, we can collect certain information related to the device you use to connect, access and use the websites or other services.
- Aggregate information: we can use other aggregate information in relation with the manner in which you use our websites or services.

Like the majority of the services based on web platforms, we receive and register automatically the information from the server logs of your browser, when you use the website **www.alchimex.ro**. We can use a variety of methods, including web cookies, to collect this information. We use the existing cookies from the present session, as well as persistent cookies. If any information collected by passive means combine directly with personal information, we treat the combined information according to this privacy policy. Otherwise, we use the information collected by passive means, in aggregate forms.

You can control the cookies or other technologies accepted by your browser or mobile device from the settings of the browser or the mobile device. Please consult the instructions supplied by the manufacturer of your mobile device to determine whether you can limit the placement and/or removal of the cookies or other technologies from the device. Please remember, nevertheless, that certain aspects of our services might not operate correctly if you choose to disable the cookies, which might affect your experience on our website.

(3) Information we obtain from third parties

Alchimex SA can allow you to register and connect on our websites by using the accounts created by you with third services, such as Facebook (“Third-party service accounts”). If you choose to connect to the websites using this method, the third-party service account can ask for your permission to share certain information for your third-party service account with Alchimex SA - such as your name, email address and profile data of your third-party service account. This information is collected by the supplier of the third-party service account and shared with us in accordance with the privacy policies of the supplier of third-party service accounts.

Use of collected information

We use personal information to establish and improve our relation with you. We may use personal information to operate, supply, improve and maintain the website **www.alchimex.ro**; in order to prevent the abusive and fraudulent use of our website; in order to customize and display content on our website; if the applicable legislation allows, to send information, including by email, about our products and services; to respond to your requests and for other purposes of the services for clients; for other administrative and internal purposes.

On our website we might use the data collected passively: (a) to remember your information, so you do not have to supply it again during your visit or during your following visit on our website; (b) to monitor the aggregate values with regard to the utilization of the website, such as the total number of visitors and the pages viewed.

Disclosure of collected information

We do not sell or rent email addresses and other personal information that we collect directly by means of the website **www.alchimex.ro**. Remember, nevertheless, that any information that you have chosen voluntarily to be displayed on any part available to the public on the website **www.alchimex.ro**, will be available to the public and may be collected and used by us or others, without restrictions. We share your information, including your personal information, as follows

Suppliers of services

We can supply personal information to some third parties to use it for the fulfilment of the internal business functions (for instance, the maintenance, security, analysis of the data, the transmission by email, polls or data hosting). We solicit these third parties to accept to use your personal information only in compliance with this Privacy Policy and for no other purpose than to supply the necessary services to us.

Legal requirements

We may disclose personal information if we believe in good faith that this is provided for by the law. In addition, we may disclose personal information if we consider in good faith that it is adequate or necessary to prevent the violation of some agreements; to take preventive measures against the liability, the protection of the rights, of the property or safety of the information, of any person or of the wide public; to maintain

and protect the security and integrity of our services or infrastructure; to protect ourselves from fraudulent, abusive or illegal uses; to investigate ourselves and to defend ourselves against the claims or statements of third parties.

Aggregate information and unidentified information

We might share aggregate information with the clients, potential clients, partners or the press, to demonstrate the utilization of the service, to identify the tendencies of the industry, respectively of the publicity, and to generate publicity for our services.

Your options

As a visitor of our website, you can choose to not supply your personal information to us. Also, you can access any time your personal information to update, correct or delete certain information about you, by contacting us at office@alchimex.ro. Also, you have the right to solicit the deletion of your personal data, in accordance with the applicable laws on data privacy.

Remember that, even if you update or remove the personal information that you have supplied to us, your personal information may be kept on our back-up archives and files for a reasonable period of time for legal purposes.

Information safety

The safety of your information is important for us, including - without limitation - of your personal information collected through our website and our services. We use reasonable safety measures to protect against loss, incorrect use and modification the personal information which is under our control, both during the transmission and after receiving it. This includes, without limitation thereto, the use of firewalls and the encryption of the data. Even though we make efforts in good faith to keep the personal information safe, no method of online transmission or electronic storage is 100% safe and we cannot guarantee that the personal information will remain free from unauthorized access, use, disclosure or modification. While we make efforts to ensure the integrity and security of our networks and systems, we cannot guarantee that our measures of security will stop hackers or other unauthorized persons to access or obtain this information in an illegal manner.

If we take knowledge of a breach of security that involves your personal information, we might try to inform you electronically, so you can take the adequate measures of protection. By using our website or supplying personal information to us, you give us your consent to communicate with you electronically about security, privacy and administrative issues related to your experience on our website. In case of a breach of the security systems, we may display a notice on our start page or somewhere else on the website and we may send to you an email to the address indicated by you. Depending on your location, you might have the legal right to receive a written notice on the breach of security, which implies your personal information.

Google Analytics

Plus, we use Google Analytics to analyse the utilization of our website. Google Analytics provides us with aggregate data to help us make business-related decisions, knowingly. Finally, Google - as a third party - checks the information collected by Google Analytics and you should verify its privacy practices before using our website. You can review the information about Google privacy practices in relation to Google Analytics on <http://www.google.com/analytics/learn/privacy.html>.

Contact

For questions, complaints and further information, please contact us at the email address office@alchimex.ro